

CLAIM INTAKE — CLM-2026-04-00381

Date Received: 16 April 2026

POLICY INFORMATION

Policy Number	ACI-HEALTH-2024-88431
Product	Individual Health Shield — Silver
Policy Status	ACTIVE (since 1 March 2024)
Premium Status	Paid to date
Coverage Type	Outpatient + Inpatient
Annual Limit	SGD \$30,000 (Outpatient sub-limit: \$5,000)
Deductible	SGD \$50 per visit

CLAIMANT INFORMATION

Name	[REDACTED]
NRIC	[REDACTED]
Date of Birth	[REDACTED]
Contact	[REDACTED]
Relationship	Self (policyholder)

CLAIM DETAILS

Claim Type	Outpatient Medical
Date of Loss	15 April 2026
Claimed Amount	SGD \$380.00
Breakdown	GP consultation: \$65 Medication: \$215 Lab test: \$100
Provider	Raffles Medical — Raffles City (Panel Clinic)
Diagnosis	Upper respiratory tract infection (URTI)
Pre-existing Conditions	None declared
MC Issued	Yes — 2 days (15–16 April 2026)

SUPPORTING DOCUMENTS

Doc 1	Medical receipt (original) — Raffles Medical, dated 15 Apr 2026
Doc 2	MC certificate — 2 days
Doc 3	Claim form (signed by policyholder)
Documents Complete	YES — all required documents attached